

SIP-T87W

Quick Start Guide

Getting started with your Smart City desk phone. Once it's plugged into power and the network, the phone automatically downloads its settings and is ready to use — your voicemail box works right away with a default greeting. The soft keys on screen change to match what you're doing.



Connect to Wi-Fi

Join a wireless network

Tap **Menu** > **Basic**, swipe the left panel to **Wi-Fi** and tap it, then tap the toggle to turn Wi-Fi on. Swipe the available networks, tap yours, enter the password, and tap **OK**.

Best performance

If a computer connects to the internet through the phone, use an Ethernet cable for best results. Seeing high latency over Wi-Fi? Contact support with your PC's Link Speed (Windows: Settings > Network > active adapter > **Link Speed**, 100 or 1000 Mbps).

Everyday Calling

Place a call

Idle: pick up the handset or press **Speakerphone**, then dial an extension or number.

Headset: press the **Headset** key, then dial.

Second call

Already on a call? Tap **Hold**, tap **New Call**, dial the number, then tap **Resume** to return to the first call.

Answer a call

Pick up the handset, or press the **Headset** or **Speakerphone** key.

Reject a call

Tap the **Reject** soft key to send the caller straight to voicemail.

End a call

Hang up the handset, or press the **Headset** or **Speakerphone** key you're using.

Redial

Press the **Redial** key while idle to open call history, then tap a number to dial it.

Hold, Mute & Call Waiting

Hold & resume

While on a call, tap **Hold**. Tap **Resume** to pick the call back up.

Mute

Press the **Mute** key to silence your mic; press it again to un-mute.

Call waiting

A beep means a second call. Tap **Answer** (first call held) and **Resume** after, or tap **Reject** to send it to voicemail.

Voicemail

Check your messages

A message icon on the idle screen and a slow-flashing red light mean voicemail is waiting.

Press the **Message** key (or **View** soft key), then **OK** or the **Connect** soft key. Enter your password (by default, your extension twice).

Listen & navigate

Press **1** to hear new messages, **2** for saved messages. Listen to each prompt for the options, and press **#** after most prompts to finish the current action.

Connect to Wi-Fi

Before you start

A **WF50 USB dongle** is required for Wi-Fi on the T77U.

Join a network

Go to **Menu** > **Basic** > **Wi-Fi**. Highlight **Available Network(s)** and select **Enter** (use **Scan** to refresh). Highlight your network, select **Connect**, enter the password if needed, then **OK**.

Connect to Bluetooth

Turn Bluetooth on

A **BT41 USB dongle** is required. Go to **Menu** > **Basic** > **Bluetooth**, set Bluetooth to **On**, then **Save**.

Pair a headset

Make the headset discoverable. Go to **Menu** > **Basic** > **Bluetooth**, select **Scan**, find your headset in the list, then select **Connect**.

Need a hand? Your Smart City Telecom team is here to help — reliable solutions and brilliant service, any time. Visit smartcitytelecom.com or reach out to your account team.

Tip: the soft keys on screen change to match what you're doing — check there first when you're not sure what to press.