

SIP-T85W

Quick Start Guide

Welcome to your new Smart City desk phone. This guide covers the essentials so you can start making and managing calls in minutes. For full details, see the complete user guide.



Get Connected

- 1** Plug the network cable into the phone's **Internet** port.
- 2** Power the phone using PoE, or the optional power adapter.
- 3** Let the phone start up and register — your line is set up for you.
- 4** When your extension and the time appear, you're ready to call.

Your Phone at a Glance

Touchscreen — tap on-screen soft keys and menus.

Soft keys — change with what you're doing (History, Directory, DND, Menu).

Dialpad — enter numbers, letters & symbols.

Speakerphone / Headset — switch how you talk.

Hold / Transfer / Redial — quick call controls.

Line / DSS keys — one-touch lines, contacts & features.

Navigation + OK — move through menus and confirm.

Message key — jump straight to voicemail.

Mute — silence your microphone on a call.

Volume (- / +) — adjust ring, handset & speaker.

Good to Know

5.5" Color Touchscreen

An adjustable, easy-to-read display you can angle for comfortable viewing.

Wi-Fi 6 & Bluetooth 5.0

Wireless-ready for flexible placement and Bluetooth headsets or mobiles.

HD Audio

Crystal-clear conversations with wideband sound and noise reduction.

Everyday Calling

Place a call

Lift the handset (or press **Speakerphone** or a line key), enter the number, then tap **Send**.

End a call

Tap **End Call**, or simply hang up the handset.

Hold & resume

During a call tap **Hold**. Tap **Resume** to pick the call back up.

Answer a call

Lift the handset, press **Speakerphone**, or tap **Answer** on the screen.

Redial

Press the **Redial** key to see recent calls, then tap a number to dial it.

Mute & volume

Press **Mute** to silence your mic (press again to unmute). Use (**- / +**) to set volume.

Transfer & Conference

Blind transfer

On a call, tap **Transfer**, dial the third party, then tap **Transfer** again to send it straight through.

Attended transfer

Tap **Transfer**, dial the number, wait for them to answer and announce the call, then tap **Transfer**.

Conference call

On a call, tap **Conference** and dial the next person. When they answer, tap **Conference** again to merge — up to five people.

Do Not Disturb

On the idle screen, tap **DND** to silence incoming calls. Tap it again to turn DND off.

Voicemail

Set it up

Press the **Message** key (or **Menu > Message > Voice Mail > Set Voice Mail Code**), enter the code from your administrator, and tap **Save**.

Listen to messages

Press the **Message** key, or go to **Menu > Message > Voice Mail > View Voice Mail**, pick your account, and follow the prompts. A red light and screen icon signal new messages.

Need a hand? Your Smart City Telecom team is here to help — reliable solutions and brilliant service, any time. Visit smartcitytelecom.com or reach out to your account team.

Tip: soft keys along the bottom of the screen change to match what you're doing — glance there first when you're not sure what to press.