

SIP-T77U

Quick Reference Guide

Your Smart City touchscreen desk phone. The T77U has a 7" capacitive touch screen with 12 on-screen line keys and up to 84 programmable keys across 7 pages. It supports up to 16 lines and up to three EXP55 expansion modules. Soft keys on screen change to match what you're doing.



Keys & Indicators

Speakerphone — talk hands-free. **Headset** — use a connected headset.
Mute — silence your mic or a call. **Message** — go straight to voicemail.
Redial — call a previously dialed number. **Hold** — hold or resume a call.
Transfer — send a call to another party.
Volume (- / +) — during a call sets the handset/speaker/headset level; while idle or ringing sets the ringer.

Power LED indicator

Solid red: phone is starting up.
Fast red flash: the phone is ringing.
Slow red flash: new voicemail or message.

Call Handling

Blind transfer

On a call, press **Transfer** (call is held), enter the number/extension, then press **B Transfer**.

Attended transfer

Press **Transfer**, enter the number and press **Send**. When they answer and you've announced the call, press **Transfer**.

3-way conference

On a call, press **Conference**, enter the second party and press **Send**, then press **Conference** again when they answer. **End Call** disconnects all.

Park a call

During a call, press a **Call Park** key — the call moves to that lot (701, 702, 703...). Retrieve it by pressing an occupied park key or dialing the lot. Occupied = red light, free = green.

Do Not Disturb

Press the **DND** soft key while the phone is idle to turn Do Not Disturb on or off.

Call history

While idle, press **History**, use up/down to switch All / Missed / Placed / Forwarded, pick an entry, then **Send** to call. **Option > Detail** or **Add to Contacts**.

Voicemail

Check your messages

A message icon on the idle screen and a slow-flashing red light mean voicemail is waiting.
 Press the **Message** key (or **View** soft key), then **OK** or the **Connect** soft key. Enter your password (by default, your extension twice).

Listen & navigate

Press **1** to hear new messages, **2** for saved messages. Listen to each prompt for the options, and press **#** after most prompts to finish the current action.

Connect to Wi-Fi

Before you start

A **WF50 USB dongle** is required for Wi-Fi on the T77U.

Join a network

Go to **Menu > Basic > Wi-Fi**. Highlight **Available Network(s)** and select **Enter** (use **Scan** to refresh). Highlight your network, select **Connect**, enter the password if needed, then **OK**.

Connect to Bluetooth

Turn Bluetooth on

A **BT41 USB dongle** is required. Go to **Menu > Basic > Bluetooth**, set Bluetooth to **On**, then **Save**.

Pair a headset

Make the headset discoverable. Go to **Menu > Basic > Bluetooth**, select **Scan**, find your headset in the list, then select **Connect**.

Need a hand? Your Smart City Telecom team is here to help — reliable solutions and brilliant service, any time. Visit smartcitytelecom.com or reach out to your account team.

Tip: the soft keys on screen change to match what you're doing — check there first when you're not sure what to press.