

YEALINK CP960 HD IP QUICK USER GUIDE



IDLE SCREEN

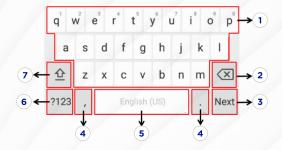
- 1. Status Bar
- 2. Digital Clock
- 3. Applications
- 4. Shortcut Keys



CONTROL CENTER AND NOTIFICATION CENTER

Swipe down from the top of the screen to enter the control center and the notification center.

- 1. Time and date
- 2. Drag the slider to adjust screen brightness
- 3. Swipe left or right to delete a specific notification
- 4. Display notifications
- 5. The number or connected CPW90's
- Tap Mute or Unmute the CP960/ Tap Auto Answer to turn auto answer on or off / Tap Silent to turn the silent mode on or off
- 7. Tap to clear all notifications



USING THE ONSCREEN KEYBOARD

CP960 conference phone supports two kinds of input methods: Android Keyboard

- 1. (AOSP) English (US) and Google Pinyin. The following takes Android Keyboard
- 2. (AOSP) English (US) Input Method keyboard as an example:
- Tap the input field, the onscreen keyboard displays on the touch screen.



- Tap to enter letters.
- Long tap a key then slide to choose one of the options to enter an alternate character.

2. Delete Key

- Tap to delete the entered characters one by one.
- Long tap to delete two or more characters.

Label automatically to identify the context-sensitive features

- Next: Tap to go to the next field.
- Send: Tap to dial out the number.

4. Special Characters

- Tap to enter special characters.
- Long tap point key (.) then slide to choose one of the options to enter an alternate character.

5. Space Key

- Tap to enter spaces.
- Long tap to change input method.

?123

Tap to switch to the numeric and symbolic input mode.



Tap to switch to the uppercase input mode.

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PLACING A CALL

You can place a call by entering a phone number, or call a contact from Directory or History.

From the idle screen, do one of the following:

- Tap \(\) and enter the desired number and tap Send.
- Tap and tap a desired contact to dial out.
- Tap (and tap a desired call record to dial out.

ANSWERING A CALL

Tap Answer.

ENDING A CALL

Tap EndCall.

ENABLING OR DISABLING DO NOT DISTURB (DND)

TO ENABLE THE DND MODE WHEN THE CP960 IS IDLE:

- Swipe down from the top of the screen.
- Tap to enable DND or tap to disable DND.

TO ENABLE THE DND MODE WHEN THE CP960 IS DURING A CALL:

Tap
 to enable DND or tap
 to disable DND.

INITIATING A CONFERENCE

INITIATING A CONFERENCE BY DIALING A GROUP:

- Tap 🔼
- Tap Call multiple members? Click here>>
- Tap the desired contacts you want to call.
- Tap 🕓

INITIATING A CONFERENCE BY INVITING PARTICIPANTS:

- Use your preferred dialing method, call the first site.
- Tap
- Do one of the following:
 - Tap (and enter the desired number, and then tap Invite.
 - Tap 2 and tap a desired contact to dial out.
 - Tap 🔇 and tap a desired call record to dial out.
 - Tap Call multiple members? Click here>>. Tap the desired contacts, and then tap

The site is added to the conference after the call is established.

CALL MUTE AND UNMUTE DURING A CALL

- When the phone is idle, swipe down from the top of the screen to enter the control center, and then tap or to mute or unmute.
- During a call, tap to mute or tap to unmute.

Note: You can also tap ② on the CP960 to mute or unmute.

VIEWING THE DIRECTORY

- Tap 🔼
- Tap (i) on the right of the desired contact.

MANAGING CALL HISTORY

- Tap
- Tap the All Calls field.
- Tap the desired list (All Calls, Missed Calls, Placed Calls, or Received Calls) in the pop-up dialog box.
- Tap(i) on the right of the desired contact.
- Do one of the following:
 - View the detail of the call record.
 - Tap Video Call to place a video call.

- Tap Voice Call to place a voice call.
- Tap Add to Contact.

Edit the corresponding information.

- Tap ✓ to add a local contact from the call history.

 Tap Edit before calling, the call record fills the input
- box of dial screen. You can edit the number before placing a call.
- Tap Delete.
 The touch screen prompts "Delete selected item?"
 Tap OK to delete the call record from the list.

VOLUME ADJUSTMENT

• Tap ◀+ or ◀- on the CP960 to adjust the volume.



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