

## HOSTED VOICE QUICK START GUIDE SINGLE SIGN-ON

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Single Sign-On (SSO) allows Hosted Voice users to remember the credentials of another account to access the power of the Administrator/User Portal. With the click of a single button, you will automatically be launched into your account. SSO reduces the number your logins to one set of credentials.

## SETTING UP SSO ON USER ACCOUNTS

To configure Single Sign-On for your user account, you must be on your own account, and enabled by your Hosted Voice Administrator. Logging in with SSO bypasses any Multi-Factor Authentication configured.

1. Log in to User Portal.





2. Select Profile under your name.

- Note: Administrators must select My Account under their name first.
- 3. Scroll down to Account Security and select the type of Single Sign-On you want to enable.

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- 4. When prompted, enter your login credentials.
- 5. Once you've logged in, the Single Sign-On field will update the reflect the email address of your account.
- 6. You will need to enter your Current Password to Save.



To see a full version of the Hosted Voice User Guides, please visit: support.smartcityvoice.com